

# tekmar<sup>®</sup> - Service Bulletin

## Boiler Control 254 Sensor Error message

**SB 008**

06/94

A small quantity of Boiler Control 254's dated between 39/93 to 02/94 are reporting a sensor error after the supply and outdoor sensors have been connected and the unit is powered up. These units have package dates between Oct 93 to Feb 94.

The Heat demand, WWSD and Minimum lights flash. This sensor error is not documented in the error message table in the data brochure. The control is reporting a "2 K RTU" problem, but there is no "2K RTU" input.

Testing at tekmar indicates that the control will still function correctly in the field, but feedback has indicated that this mode of operating is not acceptable.

Please review existing stock for these packaged date codes. If any units are found with these dates, remove control from package, connect up outdoor and supply sensor to appropriate terminals, apply 24 Vac and ensure that the above mentioned error message does not appear. Simulators may be used in place of the actual sensors.

If any units are found with this problem, please contact your tekmar Representative for a Return Goods Authorization number.

Regards,

Eric Balt  
Customer service.