Introduction

The WiFi Thermostat 562 provides precise temperature control of a heating and cooling system. When connected to the Internet, the mobile app and website allow you to control the thermostat remotely. The thermostat and mobile app include an away feature that overrides the schedule to lower the temperature and increase energy savings. The thermostat is designed to support radiant floor heating and optional floor sensors can be installed to enhance comfort and protect floor coverings.

Features

- Mobile app for iOS and Android
- Supports optional floor sensor
- Automatic software updates
- Outdoor temperature
- Local weather
- Email error and warning notifications
- Time clock updated from Internet
- 7 day programmable schedule
- Away energy savings mode
- Early start
- Energy monitoring
- English/Français/Español languages
- 3.5” color touchscreen
- Selectable background colors
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It is your responsibility to ensure that this thermostat is safely installed according to all applicable codes and standards. tekmar is not responsible for damages resulting from improper installation and/or maintenance.

This is a safety-alert symbol. The safety alert symbol is shown alone or used with a signal word (DANGER, WARNING, or CAUTION), a pictorial and/or a safety message to identify hazards.

When you see this symbol alone or with a signal word on your equipment or in this Manual, be alert to the potential for death or serious personal injury.

This pictorial alerts you to electricity, electrocution, and shock hazards.

This symbol identifies hazards which, if not avoided, could result in death or serious injury.

This symbol identifies hazards which, if not avoided, could result in minor or moderate injury.

This symbol identifies practices, actions, or failure to act which could result in property damage or damage to the equipment.

Read Manual and all product labels BEFORE using the equipment. Do not use unless you know the safe and proper operation of this equipment. Keep this Manual available for easy access by all users. Replacement Manuals are available at tekmarControls.com

• It is the installer’s responsibility to ensure that this thermostat is safely installed according to all applicable codes and standards.
• Improper installation and operation of this thermostat could result in damage to the equipment and possibly even personal injury or death.
• This thermostat is not intended for use as a primary limit control. Other controls that are intended and certified as safety limits must be placed into the control circuit.

Do not attempt to service the thermostat. There are no user serviceable parts inside the thermostat. Attempting to do so voids warranty.
Installation

Preparation

Tools Required
- tekmar or jeweler screwdriver
- Phillips head screwdriver
- Wire stripper
- Drill (for wall anchor)
- 3/16” drill bit (for wall anchor)

Materials Required
- 18 AWG LVT Solid Wire (Low Voltage Connections)

Installation Location

Consider the following:
- Interior Wall.
- Keep dry. Avoid potential leakage onto the control.
- Relative Humidity less than 90%. Non-condensing environment.
- No exposure to extreme temperatures beyond 32-122°F (0-50°C).
- No draft, direct sun, or other cause for inaccurate temperature readings.
- Away from equipment, appliances, or other sources of electrical interference.
- Easy access for wiring, viewing, and adjusting the display screen.
- Approximately 5 feet (1.5 m) off the finished floor.
- The maximum length of wire is 500 feet (150 m).
- Strip wire to 3/8" (10 mm) for all terminal connections.
- Use standard 8 conductor, 18 AWG wire.

Removing The Thermostat Base

While holding the base section in one hand, pull the lower half of the display front towards you to pivot it away from the base.
Mounting The Thermostat

**WARNING**

To prevent the risk of personal injury and/or death, make sure power is not applied to the thermostat until it is fully installed and ready for final testing. All work must be done with power to the circuit being worked on turned off.

Please be aware local codes may require this thermostat to be installed or connected by an electrician.

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Relay Power Jumpers

The thermostat includes three relay power jumper connectors located below the wiring hole.

- Set Jumper J1 to On to connect power R to the Rh1 terminal.
- Set Jumper J2 to On to connect power R to the Rh2 wiring terminal.
- Set Jumper J3 to On connects power R to the Rc wiring terminal.
- Set the jumper to off to disconnect the power from Rh1, Rh2, or Rc respectively.
Application 562-1

The WiFi Thermostat 562 operates a one or two-stage furnace for heating and an air conditioner for cooling.

**Mechanical**

**Legend**
- C1 = Air Conditioner
- F1 = Furnace
- T1 = WiFi Thermostat 562

**Electrical**

Thermostat jumpers:
- J1 = On
- J2 = On
- J3 = On

---

© 2017 tekmar 562_D - 08/17
The WiFi Thermostat 562 operates a first stage radiant floor and a second stage furnace for heating, and an air conditioner for cooling.

**Mechanical**

**Legend**

- F1 = Furnace
- PS = System Pump
- T1 = WiFi Thermostat 562
- V1 = Zone Valve
- S1 = Optional Floor Sensor 079
- S2 = Optional Indoor Sensor 084
- ZVC1 = Zone Valve Control 304V, 306V
- S1 = Optional Floor Sensor 079
- S2 = Optional Indoor Sensor 084
- ZVC1 = Zone Valve Control 304V, 306V

**Electrical**

Thermostat jumpers:
- J1 = On
- J2 = Off
- J3 = Off

and install field jumper wire from Rh2 to Rc

---

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Application 562-3

The WiFi Thermostat 562 operates a first stage radiant floor and a second stage fan coil for heating, and an air conditioner for cooling.

**Mechanical**

Legend

- B1 = Boiler
- BP = Boiler Pump
- C1 = Air Conditioner
- S1 = Optional Floor Sensor 079
- S2 = Optional Indoor Sensor 084

**Electrical**

Thermostat jumpers:
- J1 = On
- J2 = Off
- J3 = Off

and install field jumper wire from Rh2 to Rc
Application 562-4

The WiFi Thermostat 562 operates a first stage baseboard/radiator and a second stage fan coil for heating, and an air conditioner for cooling.

Mechanical

Legend

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Component</th>
</tr>
</thead>
<tbody>
<tr>
<td>B1</td>
<td>Boiler</td>
</tr>
<tr>
<td>BP</td>
<td>Boiler Pump</td>
</tr>
<tr>
<td>C1</td>
<td>Air Conditioner</td>
</tr>
<tr>
<td>F1</td>
<td>Fan Coil</td>
</tr>
<tr>
<td>PS</td>
<td>System Pump</td>
</tr>
<tr>
<td>S1</td>
<td>Optional Floor Sensor 079</td>
</tr>
<tr>
<td>S2</td>
<td>Optional Indoor Sensor 084</td>
</tr>
<tr>
<td>T1</td>
<td>WiFi Thermostat 562</td>
</tr>
<tr>
<td>V1</td>
<td>Radiant Zone Valve</td>
</tr>
<tr>
<td>V2</td>
<td>Fan Coil Zone Valve</td>
</tr>
<tr>
<td>ZVC1</td>
<td>Zone Valve Control 304V, 306V</td>
</tr>
</tbody>
</table>

Electrical

Thermostat jumpers:

- J1 = On
- J2 = Off
- J3 = Off

and install field jumper wire from Rh2 to Rc
Heating Operation

The Heat On symbol is shown on the display when the thermostat is heating. Heating for freeze protection is provided whenever the air or floor temperature falls below 40°F (4.5°C), regardless of operating mode.

Regular Heating

W1 relay is on when the air temperature falls 1.5°F (1°C) below the Heat To setting. When the temperature reaches the Heat To setting, the relay turns off. The W2 relay turns on based on settings selected in the Setup menu. W2 turns off when the air temperature is 0.5°F (0.25°C) below the Heat To setting.

Radiant Floor Heating

When Radiant Floor Heating is selected in the setup menu, the W1 relay operates using Pulse Width Modulation. This improves comfort for radiant systems with high mass floors.

• 100% on time at Heat To setting -1.5°F
• 50% on time at Heat To setting
• 0% on time at Heat To setting + 1.5°F

Floor Sensor for Radiant Floor Heating

If a floor sensor is connected, floor minimum and maximum settings are available. For a combination of air and floor temperature control, leave the internal air sensor on in the setup menu. A floor minimum can be used to prevent a fast drop in temperature caused by receding solar exposure. This operation is recommended for areas heated by afternoon sun through large windows. When the sun sets, it can take a long time for the floors to get warm again. This may cause the room to cool off too much in the early evening. A floor minimum setting can help with this condition by maintaining a floor minimum temperature. Keep in mind the floor minimum temperature will override the air temperature, and if set too high, may overheat the room.

A floor maximum is recommended for rooms with hardwood floors. Setting floor minimum and maximum temperatures is a way of enhancing the comfort of the living space while protecting floor coverings.

Warm Weather Shut Down (WWSD)

The heating system can automatically shut off based upon the outdoor temperature and the WWSD setting. This provides a convenient way to shut off radiant floor heating.

Cooling Operation

The Cool On symbol is shown on the display when the thermostat is cooling.

• Cooling relay Y1 turns on at Cool To setting + 1.5°F (1°C)
• Cooling relay Y1 turns off at Cool To setting

Cold Weather Shut Down (CWSD)

The cooling system can automatically shut off based upon the outdoor temperature and CWSD setting. This prevents unwanted cooling during the winter.
After 60 seconds of inactivity, the thermostat home screen displays only the time and the temperature.

Go to schedule
Current time

Swipe to view:
- Weather
- Outdoor temperature
- Floor temperature
- Heat To setting
- Cool To setting

Change operating mode

Touch ▲ or ▼ to adjust temperatures
Select either Heat To or Cool To

Temperature Adjustment

Heat To
70
Cool To
75

Hold overrides the programmed schedule until the time shown

'Save to schedule' applies the new temperature to the current schedule event.

Go to settings
User Settings

Away

Use the Away setting to save energy when the building is unoccupied.

The away setting is shared to:
- All WiFi Thermostats in a mobile app "Location"
- WiFi Thermostat 562 shares the away signal to Thermostats 518 & 519 connected to tekmar Switching Relays 304P & 306P or Zone Valve Controls 304V & 306P

Schedule

Current group of program days.

Early Start anticipates the time required to heat or cool a room and starts early.

Go to the next group of program days.

Heating temperature

Cooling temperature

Set to On to follow the schedule. Set to Off to use the same temperature all of the time.

Creates a new schedule.
Schedule

**TEMPERATURE UNITS**
Select °F or °C. Default is °F.

**ENERGY USE**
View the number of hours the heating or cooling has operated either daily or monthly.

**BRIGHTNESS ACTIVE**
Select the brightness when touching the screen. Default is 100%.

**BRIGHTNESS INACTIVE**
Select the brightness when not in use. Default is 50%.

**BACKGROUND**
Select the background color. Default is Blue.

**LANGUAGE**
Select the language. Default is English.

**SCREEN CLEAN**
Locks screen for 10 seconds to allow cleaning. Default is N/A.
## Time

When connected to the Internet, the time can be set automatically.

The time and date can be manually set by highlighting a field and then using the ▲ or ▼ buttons.

Choose from the time options listed below.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIME FORMAT</td>
<td>12 or 24 hour</td>
<td>12 hour</td>
</tr>
<tr>
<td>TIME SOURCE</td>
<td>Automatic, Manual</td>
<td>Auto</td>
</tr>
<tr>
<td>TIME ZONE</td>
<td>Hawaii, Alaska, Pacific, Mountain, Central, Eastern, Atlantic, Newfoundland</td>
<td>Eastern</td>
</tr>
<tr>
<td>DAYLIGHT SAVING TIME</td>
<td>Off, On</td>
<td>On</td>
</tr>
</tbody>
</table>

### NOTICE

Incorrectly setting the time and date manually may prevent the thermostat from communicating to the mobile app. Automatic time source is recommended when using an Internet connection.

## Fan

The fan is normally off when set to auto but turns on when needed for the heating or cooling equipment.

When a programmable schedule is used, there is a fan setting for each time period.
The thermostat includes a step by step tutorial to setup the WiFi connection.

Before first using wi-fi features of this product, you must accept the Terms of Use available at http://tekmarConnect.com/terms by pressing AGREE below. If you do not accept these terms, this product can still be used without wi-fi features.

**Step 1**  
Agree to Terms of Use

**Step 2**  
Turn on WiFi

**Step 3**  
Enter wireless network name.

**Step 4**  
Enter WiFi password.

**Step 5**  
Enter ZIP or postal code. This determines your location for weather information.

**Step 6**  
Select if the time is set automatically from the Internet or manually.
Installer Settings

Setup

The Setup menu contains five sub-menus that determine how the thermostat operates.

The Access Level setting in the Toolbox menu determines how many settings are available to the user.

Press back to return to the main Settings menu.

Setup - Toolbox

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERROR</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Displays any error messages.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACCESS LEVEL</td>
<td>User, Installer</td>
<td>Installer</td>
</tr>
<tr>
<td>Select between user and installer access levels. User access level restricts access in the Setup Menu.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>STATUS</td>
<td>WWSD, CWSD, W1, W2, Y1, G1</td>
<td>N/A</td>
</tr>
<tr>
<td>The current status of warm weather shut down, cold weather shut down and each of the relays.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOFTWARE VERSION</td>
<td>J1255A</td>
<td>N/A</td>
</tr>
<tr>
<td>Display the software version.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LOAD DEFAULTS</td>
<td>Yes, No</td>
<td>No</td>
</tr>
<tr>
<td>All settings are returned to factory defaults.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CALIBRATE TOUCHSCREEN</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Recalibrate the screen after loading factory defaults.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Setup - Temp

#### Screen Page 1

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
</table>
| **FLOOR MIN - WAKE** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the floor temperature while in the wake  
schedule. Applies when there is both a floor and an air  
sensor.                            |         |
| **FLOOR MIN - LEAVE** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the floor temperature while in the leave  
schedule. Applies when there is both a floor and an air  
sensor.                            |         |
| **FLOOR MIN - RETURN** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the floor temperature while in the return  
schedule. Applies when there is both a floor and an air  
sensor.                            |         |
| **FLOOR MIN - SLEEP** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the floor temperature while in the sleep  
schedule. Applies when there is both a floor and an air  
sensor.                            |         |
| **FLOOR MIN - AWAY** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the floor temperature while in away.  
Applies when there is both a floor and an air sensor.  |         |
| **FLOOR MAX** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the maximum floor temperature. This protects  
the floor covering from over heating. Applies when there  
is a floor sensor.               |         |

#### Screen Page 2

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
</table>
| **HEAT TO AWAY**  | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | 62°F  
(16.5°C) |
| Select the heating temperature when away.  |         |
| **HEAT TO MIN LIMIT** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the minimum heating temperature limit. |         |
| **HEAT TO MAX LIMIT** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the maximum heating temperature limit. |         |
| **COOL TO AWAY**  | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the cooling temperature when away. |         |
| **COOL TO MIN LIMIT** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the minimum cooling temperature limit. |         |
| **COOL TO MAX LIMIT** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the maximum cooling temperature limit. |         |

#### Screen Page 3

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
</table>
| **WARM WEATHER SHUT DOWN** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the outdoor temperature at which the heating is shut off. |         |
| **COLD WEATHER SHUT DOWN** | Off, 40 to 95°F  
Off, 4.5 to 35.0°C | Off     |
| Select the outdoor temperature at which the cooling is shut off. |         |
## Setup - Sensors

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>SENSOR 1</td>
<td>Off, Room, Floor</td>
<td>Off</td>
</tr>
<tr>
<td>Select the type of sensor connected to S1 and Com wiring terminals.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SENSOR 2</td>
<td>Off, Room, Floor, Outdoor</td>
<td>Off</td>
</tr>
<tr>
<td>Select the type of sensor connected to S2 and Com wiring terminals.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>INTERNAL ROOM SENSOR</td>
<td>Off, On</td>
<td>On</td>
</tr>
<tr>
<td>Select if the internal room temperature sensor is on or off. Only available when Sensor 1 or 2 is set to read a room sensor.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ROOM OFFSET</td>
<td>Off, -5 to +5°F</td>
<td>Off</td>
</tr>
<tr>
<td>Manual offset correction of the room temperature measurement.</td>
<td>-3.0 to 3.0°C</td>
<td></td>
</tr>
</tbody>
</table>

## Setup - Alerts

<table>
<thead>
<tr>
<th>Setting</th>
<th>Range</th>
<th>Default</th>
</tr>
</thead>
<tbody>
<tr>
<td>ROOM HOT WARNING</td>
<td>Off, 40 to 100°F</td>
<td>Off</td>
</tr>
<tr>
<td>Sends an email notification if the room exceeds this temperature.</td>
<td>Off, 4.5 to 38.0°C</td>
<td></td>
</tr>
<tr>
<td>ROOM COLD WARNING</td>
<td>Off, 40 to 100°F</td>
<td>Off</td>
</tr>
<tr>
<td>Sends an email notification if the room falls below this temperature.</td>
<td>Off, 4.5 to 38.0°C</td>
<td></td>
</tr>
<tr>
<td>AIR FILTER CHANGE</td>
<td>Off, 200 to 2000 hours</td>
<td>Off</td>
</tr>
<tr>
<td>Sends an email notification to change the air filter when the fan exceeds this run time.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Setting</td>
<td>Range</td>
<td>Default</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td><strong>EQUIPMENT</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select the number of stages of the heating and cooling equipment.</td>
<td>1 Heat/1 Cool, 2 Heat/1 Cool</td>
<td>1 Heat/1 Cool</td>
</tr>
<tr>
<td><strong>RADIANT FLOOR HEATING</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select if the first stage W1 heats a radiant floor.</td>
<td>No, Yes</td>
<td>No</td>
</tr>
<tr>
<td><strong>W2 DIFFERENTIAL</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select when the second stage W2 heating turns on. Turn on point is the heat to minus the differential.</td>
<td>2 to 10°F 1.0 to 5.5°C</td>
<td>2°F 1.0°C</td>
</tr>
<tr>
<td><strong>W2 DELAY</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select the time delay when the second stage W2 heating turns on. The time starts counting after the W1 relay is turned on.</td>
<td>0 to 180 minutes</td>
<td>1 minute</td>
</tr>
<tr>
<td><strong>Y MIN RUN TIME</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select the minimum time the cooling compressor must run before shutting off. This helps prevent compressor failure.</td>
<td>0:30 to 10:00 minutes</td>
<td>2:00 minutes</td>
</tr>
<tr>
<td><strong>Y MIN OFF TIME</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select the minimum time the cooling compressor must be off before turning back on. This helps prevent compressor failure.</td>
<td>0:30 to 10:00 minutes</td>
<td>5:00 minutes</td>
</tr>
</tbody>
</table>

Screen Page 2

| **FAN RELAY**                 |                               |               |
| Select which relays require fan operation. Combinations with W1 are not available when Radiant Floor Heating is set to yes. | G only, With Y, With Y and W1, With Y and W2, With Y, W1 and W2 | G only |

| **HEAT-COOL TIME INTERLOCK**  |                               |               |
| When operating in Mode Auto, select the amount of time to wait between switching from heating to cooling and vice versa. | 0 to 180 minutes | 10 minutes |
tekmar Connect Web and Mobile App

To view and adjust the WiFi Thermostat using a mobile phone or tablet, download the tekmar Connect mobile app from the Apple® iTunes® Store or from the Google Play® Store. Alternatively, go to tekmarConnect.com for web browser access.

Add Thermostat to App

**Step 1**
Create a new account. Then login using your username and password.

**Step 2**
Add a Device

**Step 3**
On the thermostat, go to WiFi menu and press Register Device.

**Step 4**
Enter the 8 digit number from the thermostat into the mobile app. Then enter the thermostat's room name. The app supports multiple site locations. Enter the location for the thermostat.

**Step 5**
Edit your account and save. The thermostat is now listed on the My Devices page.
Using the App

Choose a location.

Set to AWAY to save energy when you are away for a day or more.

View and change thermostat

Add a device
Edit location info

Edit account info

Change from Heat, Cool, Auto or Off mode

Change heating and cooling setting

Save temperature change to the schedule

Return to home view

View and edit schedule
View energy usage
Edit device info

Temperature change hold until schedule change
**Troubleshooting**

### Error Messages

When an error occurs an email notification will be sent to the registered tekmar Connect mobile or web app account owner.

<table>
<thead>
<tr>
<th>Description</th>
<th>MEMOR Y ERROR</th>
</tr>
</thead>
<tbody>
<tr>
<td>The thermostat memory settings are corrupted. To clear, load the factory defaults in the Toolbox menu. The thermostat will not operate any heating or cooling equipment while this error message is present.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>INTERNAL ROOM SENSOR FAULT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Due to an open or short circuit, the thermostat is unable to read the internal room temperature sensor. If sensor 1 or 2 is set to room the thermostat continues to operate, otherwise operation stops. The error cannot be field repaired. Contact your tekmar sales representative for warranty or repair procedures.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>SENSOR 1 FAULT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Due to an open or short circuit, the thermostat is unable to read the sensor wired to S1 and Com. The thermostat stops normal operation if sensor 1 is the only active room or floor sensor or if a floor maximum temperature has been set. Check the auxiliary sensor wire for short circuits according to the sensor installation manual. It may be necessary to replace the auxiliary sensor. Once the error has been corrected, the error message automatically clears.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>SENSOR 2 FAULT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Due to an open or short circuit, the thermostat is unable to read the sensor wired to S2 and Com. The thermostat stops normal operation if sensor 2 is the only active room or floor sensor or if a floor maximum temperature has been set. Check the auxiliary sensor wire for short circuits according to the sensor installation manual. It may be necessary to replace the auxiliary sensor. Once the error has been corrected, the error message automatically clears.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>ROOM HOT WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>The room temperature is above the Room Hot Warning setting in the Alerts menu. The warning will automatically clear once the room temperature falls below the setting.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>ROOM COLD WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>The room temperature is below the Room Cold Warning setting in the Alerts menu. The warning will automatically clear once the room temperature rises above the setting.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>CHANGE AIR FILTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>The fan run time has exceeded the Change Air Filter setting in the Alerts menu. To ensure clean air it is recommended to replace the air filter on the heating and cooling equipment. While viewing the warning, press the Clear button to clear the warning and reset the fan run time counter.</td>
<td></td>
</tr>
</tbody>
</table>
### WiFi Thermostat 562  *Two Stage Heat, One Stage Cool, Fan*

<table>
<thead>
<tr>
<th>Literature</th>
<th>562_C, 562_D, 562_J, 562_U</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control</td>
<td>Microprocessor control. This is not a safety (limit) control.</td>
</tr>
<tr>
<td>Packaged weight</td>
<td>0.7 lb. (300 g)</td>
</tr>
<tr>
<td>Dimensions</td>
<td>4-5/8&quot; H x 3&quot; W x 15/16&quot; D (118 x 76 x 24 mm)</td>
</tr>
<tr>
<td>Enclosure</td>
<td>White PVC plastic, NEMA Type 1</td>
</tr>
<tr>
<td>Approvals</td>
<td>Meets Class B: ICES &amp; FCC Part 15</td>
</tr>
<tr>
<td>Ambient conditions</td>
<td>Indoor use only, 32 to 122°F (0 to 50°C), RH ≤90% non-condensing</td>
</tr>
<tr>
<td>Power supply</td>
<td>15 to 30 V (ac/dc), 2 VA standby, Class 2</td>
</tr>
<tr>
<td>Relays</td>
<td>30 V (ac/dc), 2 A, Class 2 circuits</td>
</tr>
<tr>
<td>Sensor</td>
<td>NTC thermistor, 10 kΩ @ 77°F (25°C ±0.2°C) β=3892</td>
</tr>
<tr>
<td>– Included</td>
<td>None</td>
</tr>
<tr>
<td>– Optional</td>
<td>tekmar type # 070, 072, 073, 076, 077, 079, 084</td>
</tr>
<tr>
<td>Communications</td>
<td>WiFi 802.11n, 2.4 GHz, WPA2 encryption</td>
</tr>
<tr>
<td>Mobile app</td>
<td>Apple iOS 9 or higher, Android 5 or higher</td>
</tr>
</tbody>
</table>
Limited Warranty

The liability of tekmar under this warranty is limited. The Purchaser, by taking receipt of any tekmar product ("Product"), acknowledges the terms of the Limited Warranty in effect at the time of such Product sale and acknowledges that it has read and understands same.

The tekmar Limited Warranty to the Purchaser on the Products sold hereunder is a manufacturer's pass-through warranty which the Purchaser is authorized to pass through to its customers. Under the Limited Warranty, each tekmar Product is warranted against defects in workmanship and materials if the Product is installed and used in compliance with tekmar's instructions, ordinary wear and tear excepted. The pass-through warranty period is for a period of twenty-four (24) months from the production date if the Product is not installed during that period, or twelve (12) months from the documented date of installation if installed within twenty-four (24) months from the production date.

The liability of tekmar under the Limited Warranty shall be limited to, at tekmar's sole discretion: the cost of parts and labor provided by tekmar to repair defects in materials and/or workmanship of the defective product; or to the exchange of the defective product for a warranty replacement product; or to the granting of credit limited to the original cost of the defective product, and such repair, exchange or credit shall be the sole remedy available from tekmar, and, without limiting the foregoing in any way, tekmar is not responsible, in contract, tort or strict product liability, for any other losses, costs, expenses, inconveniences, or damages, whether direct, indirect, special, secondary, incidental or consequential, arising from ownership or use of the product, or from defects in workmanship or materials, including any liability for fundamental breach of contract.

The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and/or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instructions.

This warranty is in lieu of all other warranties, express or implied, which the governing law allows parties to contractually exclude, including, without limitation, implied warranties of merchantability and fitness for a particular purpose, durability or description of the product, its non-infringement of any relevant patents or trademarks, and its compliance with or non-violation of any applicable environmental, health or safety legislation; the term of any other warranty not hereby contractually excluded is limited such that it shall not extend beyond twenty-four (24) months from the production date, to the extent that such limitation is allowed by the governing law.

Product Warranty Return Procedure

All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
For more information: Watts.com/prop65